



Half Moon Lake Resort Policies

THE FOLLOWING POLICIES ENSURE THAT HALF MOON LAKE RESORT IS SAFE, FUN AND FAIR FOR EVERYONE – GUESTS AND STAFF

Protocol regarding Covid-19 will override any of the following rules where applicable.

Campers

Maximum 4 adults per campsite. The maximum occupancy on a campsite is 6 people, if there are children 17 and under in the group.

Campsite permit holders must be at least 18 years of age.

The permit holder is responsible for the conduct and behaviour of their family and other guests.

A maximum of one (1) piece of camping equipment is allowed per site –which may be a travel trailer, tent trailer, camper van, motor home or tent. Cooking tents, shelters, gazebos and tents accommodating youths under 16 years of age are permitted if the site allows. Absolutely no exceptions, please ensure you book an adequate number of campsites.

Seasonal Campers are permitted a maximum of 1 pieces of camping equipment are allowed per serviced site – a small only one of which may be a travel trailer, tent trailer, camper van, or motor home.

Check in time is 2:00 p.m. Check out time is 11:00 a.m.

Check in time ends at 9:00 p.m. Arrangements may be made if arriving late.

Entrance gate is locked from 11:00 PM to 6:00 AM daily.

Management reserves the right to refuse entry to any person or animal without notice or reason.

Management reserves the right to refuse service to anyone for violating campground rules, destructive behaviour or creating a disturbance.

Site Policies

Half moon lake is a family campground. We ask that everyone behaves in a respectful manner.

Quiet hours are between 11:00 p.m. and 9:00 a.m. No music or excessive noise is permitted during quiet hours, and loud music is not permitted at any time.

Guests and visitors must be off-site by 10:00 p.m. The permit holder is responsible for his or her guests.

Generators are not permitted, without Manager approval.



Anyone who fails to comply with the campground policies and regulations will be required to vacate the property immediately. No refunds will be provided.

Campsites must be kept clean. All garbage and recycling must be placed in the receptacles provided.

Inflatable structures, including swimming pools, bouncy castles, water slides are not permitted.

Only non-toxic cleaning chemicals and eco-friendly toilet paper may be used when connected to Half Moon Lake Resorts septic system.

Half Moon Lake Resort is not responsible for any loss or damage to any personal or private property. Please keep all valuables stored and locked away.

Reservations

Prepayment of entire balance is required at the time of booking. No exceptions.

Registration is required prior to occupying your designated site.

If you wish to extend your stay and your site is available, please notify reception before 11:00 a.m. on your scheduled date of departure.

Occupancy Rules

- Prices are based on two adults per site. Additional adults are required to pay the daily day use fee.
- **Maximum 4 adults per campsite. The maximum occupancy on a campsite is 6 people, if there are children 17 and under in the group.**

Long weekends – minimum 3-night stay required.

Cancellations

Any nightly, weekly or monthly campsite cancellation received within 14 days of the scheduled arrival date will result in a forfeiture of your entire payment. Cancellation received before this 14-day period are subject to a \$35 cancellation fee, the remainder, excluding the booking fee, is to be refunded to the credit card on file.

Any cabin, RV rental or group Campsite cancellation received within 30 days of the scheduled arrival date will result in a forfeiture of your entire payment. Cancellation received before this 30-day period are subject to a \$35 cancellation fee, the remainder, excluding the booking fee, is to be refunded to the credit card on file.

In the case of any no-shows or early departures, guests will still be responsible for the full amount of their reservation.

Cancellations will only be accepted by email to info@halfmoonlakeresort.com. Cancellations will not be accepted by phone.



We do not give credit or refunds due to inclement weather.

During the current pandemic you accept that you are traveling at your own risk knowing fully that travel restrictions and provincial changes can be made any time. If any changes are made municipally, provincially or federally that prevent you from traveling you accept that our standard cancellation policy still applies.

Gate Access

An access code will be assigned at time of registration. Do not share your code. Sharing of the code will result in immediate eviction, without a refund.

Firewood

No outside wood can be brought into the Resort. Outside wood will be confiscated and not returned. Firewood is available to purchase at reception/store.

Cutting or chopping trees on or around Half Moon Lake Resort property is prohibited.

Fires are allowed ONLY in designated fire pits.

Pets

Friendly pets with up-to-date vaccinations are welcome.

Campers are permitted a maximum of 2 pets (cat or dog) per site. Campers bringing pets are subject to a \$5.00 per day per pet or \$30 per week or \$100 per month.

Pets must be on a leash at all times while on our property, except in the designated off leash areas.

You are responsible for picking up after your pet. Failure to do so will incur a \$20 fee.

Pets cannot be left unattended.

Pets are not permitted on the beach, or in the playground, day use or swimming areas.

Management reserves the right to require the owner to remove a pet from Half Moon Lake Resort without notice or reason.

Vehicles

Keep our kids safe! A speed limited of 10km/hour is enforced.

Non-Seasonal Campers are limit to one (1) vehicle per site. No parking on grass, in vacant sites, or on roadways. Additional parking is available near the storage compound.

Seasonal Campers are limited to 2 vehicles per site if the site allows. No parking on grass, in vacant sites, or on roadways. Additional parking is available near the storage compound.



Driving recklessly, carelessly or while consuming alcohol, thereby endangering you or others, will not be tolerated.

Nightly, weekly and monthly campers are not permitted to use golf carts at the Resort.

A valid Class 5 driver's license is required to operate any motorized vehicle in the Resort.

Vehicles are not to be parked on any grass or roadway or in other campsites. Additional parking is available near the storage compound.

Half Moon Lake Resort roads are considered public streets so motorized or battery-operated scooters, children ride on cars and off-road vehicles are not permitted on the roads for legal and safety reasons.

Washing of vehicles is not permitted.

Day Use and Visitors

Day use hours are 10:00 a.m. to 10:00 p.m., no exceptions.

Visitors must register and pay a day pass admission at the gate or reception/store. Visitor tags are to be returned to the reception/store on departure. Visitors who wish to stay the night are required to register prior to 9 p.m.

Visitors who have not registered will be evicted immediately.

Visitors are required to purchase a day use pass at reception/store. Children 5 and under are free.

Dogs are not permitted under a day use pass.

Park and Beach Use

Swimming and the use of recreational facilities, including volleyball/sport court and bike trails are at your own risk. There is no supervision or lifeguard on duty.

No diving from beach, boats, paddle boats or recreational equipment – The water level is shallow!

Ski boats or jets skis are not allowed at the Resort, including the beach area. Boats having a motor to a maximum of 10 mph are permitted outside of the beach area.

Half Moon Lake has a local waterfowl population that carries a parasite that may cause swimmer's itch. It is not harmful and normally will go away in a day or two for most individuals. Using the beach shower to rinse off is effective at minimizing and preventing swimmer's itch.

Use of fireworks is prohibited. If used, you will be asked to leave the Resort immediately, with no refund.

The possession or use of firearms and all other weapons is strictly prohibited (including pellet guns).

No smoking of tobacco is permitted within 5 meters of any Resort building.



Cannabis

Cannabis consumption is restricted to within your enclosed RV. Consumption is not permitted in rental RVs cabin or any public space within the Resort.

Vandalism and Disturbances

Anyone committing an act of vandalism, and anyone with them, will be immediately evicted from the property. Any damages may incur legal charges and be required to reimburse the Resort for the cost of repair.

Anyone creating excessive noise or disturbance may be subject to immediate eviction.

Management reserves the right to evict anyone breaking the rules at any time. **NO REFUND WILL BE PROVIDED.**